

A Vehicle Parked in Your Space Illegally??
Call Retriever Towing 503-222-4763 (Not Arcadia Security or Bluestone)

BUT

All parking spaces in the HW garage are deeded and privately owned. Retriever Towing requires proof of ownership of the space where the illegal vehicle is parked or a lease showing the space number and the name of the person requesting the tow. Only an owner or tenant can request a tow from a deeded parking space.

Owners

- A copy of your deed or a copy of a recent property tax bill for your parking space
- Personal picture ID such as your driver's license

Renters

- A copy of your lease. Be sure your lease includes the right to use your parking space and includes the space number. If it does not, ask your landlord or property manager for that now.
- Personal picture ID

Be sure to inform the dispatcher that the garage entrance has only a 6 foot clearance.

You will have to meet the truck and give it access to the garage with your garage door opener. (Ask for a call when the driver is in the vicinity. It can take some time for them to arrive.)

If Retriever asks for an authorization code, you may need to clarify with the dispatcher that you are requesting a tow from a private deeded spot inside the garage, not from an HOA common area spot.

Do not risk being towed yourself by parking in front of the building overnight. Street parking is free from 7 p.m. to 7 a.m. (noon on Sunday) and paid parking is available at The Collective next to the CVS.